

Important Information, Terms & Conditions & FAQ's

This is our generic statement to cover all locations.

Local Information will be on social media and emailed to ticket holders a few days before screening.

Local information to include confirmed times, parking and food information.

Important Info for Ticket Holders

- Please show on mobile device at box office – OR – print off E-Tickets
- Expect an Outdoor cinema experience under the Stars. (see What to expect below)
- Standard ticket no food or drink to the Arena, but fast track entry
- Picnic tickets can bring in food, no glass or cutlery (see food and drink policies below)
- Bring Chairs or Blankets to sit on & Warm clothing for later in the evening (see below)
- Please be prepared for the Great British weather (see below)
- Arrive from 1 Hour before your film starts or kids club anytime during times stated***
*** Kids club 3 movies for the price of one
- All event tickets are non refundable.

POP UP PICTURES

SUMMER OUTDOOR CINEMA

FAQ'S

WHAT TO EXPECT?

Expect an outdoor cinema experience under the stars.

The great outdoor cinema club offers an idyllic open air cinema with music, drinks, food & sharing a classic film with friends and like-minded film lovers.

With American styled popcorn & movie snacks, delicious street food and a licensed bar with chilled drinks all available on site.

WHAT TIME DO THE DOORS OPEN?

Doors open one hour before film start time.

Kids club anytime during stated times

IS SEATING ALLOCATED?

Seating is not allocated. Its first come first served so be sure to arrive early. The front rows are taken soon after gates open. Please bring festival chairs or blankets, some even bring bean bags. There will be social distancing in place in the form of marked areas or stewards will place you.

WHEN DOES THE FILM START?

Please see your ticket for film start time.

CAN WE BRING DOGS?

Afraid its a no. Not all dogs are as quiet or as well behaved as yours so we cannot have any "dogscrimination" with one rule for one and not another. So specialist dogs only please upon request.

CAN I SMOKE ?

By UK Law smoking is permitted outside, but out of respect to other audience members near you we ask that you go to the rear of the audience arena or near the bar, away from people who are not

smoking – You will still be able to see the movie at all times. Please dispose of your rubbish responsibly. In some locations we may have smoking areas for you to place your seats or designated smoking areas. Please ask stewards on arrival.

ARE TICKETS AVAILABLE ON THE GATE?

We highly recommend you purchase your tickets in advance and do appreciate your early support which helps us plan staff and logistics more effectively. If we have not sold out then tickets may be available to buy on the gate but will be more expensive. Follow us on social media to keep up to date.

WHERE CAN I GET MY TICKETS?

Online: www.popuppictures.co.uk

ARE TICKETS REFUNDABLE?

All event tickets are non-refundable. Once purchased they are your property. If you can't make the event for any reason, try giving them to a friend or feel free to sell them on. If event is cancelled due to Covid-19 alternative dates will be offered or refunds will be given, minus the booking fees.

IS THERE PARKING?

All locations vary so please check for local parking info on the event page of the film you would like to see. All locations vary.

IS THERE DISABLED ACCESS?

As our locations all vary please check for local info on the event page of the film you would like to see – or – email info@popupictures.co

HOW DO I GET THERE?

Please check for local info on the event page of the film you would like to see – or email info@popupictures.co

IS THERE FOOD AVAILABLE?

We have local street food partners who offer delicious wood fired pizza & a gourmet burger or hot dog alternative – with gluten free options.

Our candy shack offers • Popcorn, Hot Dogs, Nacho's, & Candy. We have hot drinks and hot chocolate.

IS THERE A LICENSED BAR?

This is a fully licensed event, bring your own alcohol is not permitted. Our bar team offers a wide variety of pub priced Alcoholic & Non alcoholic drinks. inc Lager, Cider, Spirits, Wine, Prosecco and ale.

DO YOU TAKE CARDS?

Yes, this is contactless event. Vendors can take cash but contactless preferred.

CAN I BRING MY OWN FOOD AND DRINK?

As stated above you need to have purchased a picnic ticket to bring your own food.

WHAT ABOUT THE WEATHER?

Please check the weather forecast in advance and be prepared for the Great British Summer.

It can get chilly soon after sunset even if the weather is fine, please bring along a jacket, jumper or something warm to put on.

Bring a brolly if a summer shower is forecast, we often have disposable rain poncho's at hand in case of a sudden shower.

Pop Up Pictures screenings are not cancelled in adverse weather conditions unless severe.

CANCELLATION POLICY

In cases of extreme weather conditions , eg. severe high winds , and in the unlikely event of postponing the screening the tickets will remain valid for the replacement date or any other Pop Up Pictures Ltd event in the future. When redeeming tickets at future events, we must be advised via email so we can balance our numbers.